

MercuryGate Carma

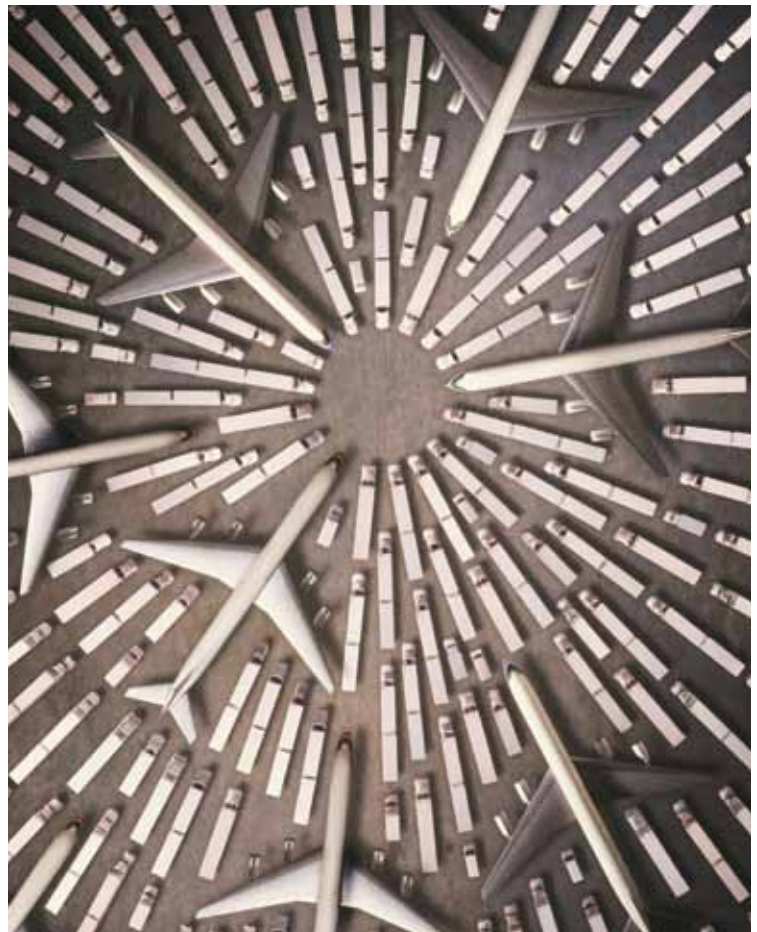
For Carrier Data Management



Are you sure you're using the most recent information about the carriers you rely on? Are you manually organizing the critical information about each carrier? Do you have the most up-to-date data about their insurance coverage and safety record?

Using MercuryGate's Carma, you can tender loads with confidence knowing that you've fully vetted your carriers for current insurance coverage, haz-mat credentials, safety ratings and much more.

Beyond mere data management, Carma manages the processes to collect data, approve carriers, analyze carriers' capabilities, and create alerts when conditions require your attention. The workflow process is configurable too. You can implement and modify your processes as the business grows. Bottom line – Carma automates the details of carrier data management so you can focus on running your business.



- Centrally manage a large carrier database with minimal resources
- Interactively allow carrier self-service updating
- Easily configure and create detailed carrier reports
- Save required carrier documentation securely in a central location
- Control carrier status in your TMS so carrier selection is based on audited credentials

Carma's Primary Functions

Consolidate Carrier Information from Multiple Sources

- Enter data directly into Carma via a web interface
- Use web portals for carriers to enter & edit data
- Import data using a standard XML loader format
- Integrate with RMIS to update insurance data in real time
- Integrate with CSA to stay current on safety records
- Synchronize carrier data on your TMS
- Manage carrier's FreightFriend status

Configure Carma for any Company

- Provide secure internal & external web access with defined roles and users
- Adapt user interface to customer specific nomenclature
- Configure company-centric workflow

Organize Carrier Data by Category:

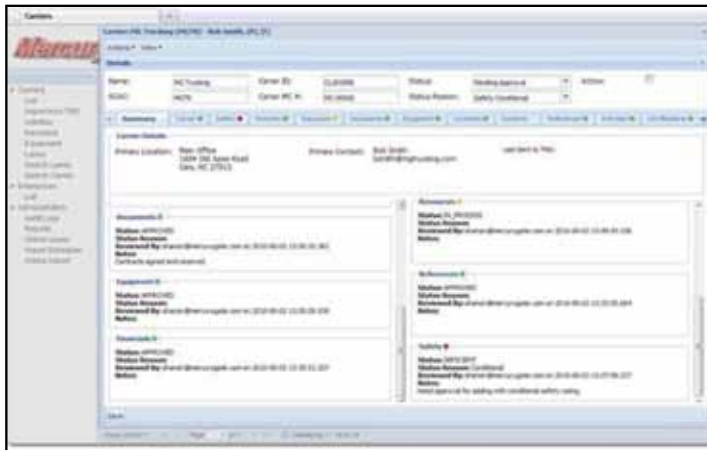
- Carriers' company & contact information
- Safety ratings and incident reports
- Diversity ratings
- Insurance coverage and effective dates
- Equipment types and availability
- Terminal locations
- Reference information
- Information about activities related to the carrier
- Information about certifications held
- Listings of preferred lanes
- Hazardous materials capabilities
- Relevant financial data
- Types and current status of licenses held
- Resources available (e.g. Drivers, loading equipment, etc.)
- Technical capabilities for connectivity (e.g. EDI support)

Manage Workflow Process & Events

- Manage unique business processes in response to events. For example:
 - Setting carrier inactive when a conditional safety rating is received
 - Providing proactive notification prior to carrier's insurance expiration
 - Revoking load tenders in response to a change in carrier's status
- Manage tasks assigned to users across the entire carrier base and keep track of the current workflow by capturing:
 - The type of task (i.e. monthly carrier reporting)
 - Task assignment (i.e. assigned to account rep)
 - Current status of the task (i.e. in process)
 - Planned date and completion date
- Administrator access to configure workflows and communication methods, such as:
 - Sending an email or report (which can be based on admin-configurable templates)
 - Synchronizing data with external systems (i.e. TMS)
 - Updating a carrier's status
 - Adding a review note

View Carrier Data with Carma's User Interface and Configurable Reports

- Navigate carrier data records with intuitive navigation menu
- Color coding scheme to draw attention to exceptions
- Drill into information with detail reports
- Edit multiple records with one click
- Configure your company's reports with desired content
- Sort by any field in the report
- Easily export any report to a spreadsheet on your desktop



Carma's summary screen shows you critical information about a carrier at a glance.